

# CANCELLATIONS AND REFUNDS

*(Explicit “No Refund” policy – Razorpay compliant)*

## **Cancellation and Refund Policy**

### **No Refund Policy**

All payments made towards:

- Film submission fees
- Festival passes
- Delegate registrations
- Donations
- Sponsorships
- Entry fees or participation charges

are **final and non-refundable**.

Once a payment is successfully processed, **no cancellations, refunds, chargebacks, or reversals** shall be entertained under any circumstances.

### **Event Changes**

In the event of:

- Schedule changes
- Venue changes
- Format changes (physical / hybrid / digital)

participants shall **not be entitled to any refund**.

### **Duplicate or Erroneous Payments**

If a payment is **clearly duplicated due to a technical error**, the matter may be reviewed on a case-by-case basis. Any decision shall be at the sole discretion of Arohana Seva Foundation.

### **Contact for Clarification**

For billing or payment-related concerns, contact:

[kriyautsava@arohana.in](mailto:kriyautsava@arohana.in)